

Entity Name: South Dakota State Government
Event Number: 10133
Event ID: 24RFP24-0904006-017
Event Name: Nexus SD Partner Engagement and Customer Service
Requested By: Missy Schuetzle
Created By: Missy Schuetzle
Due By Date: 03/13/2024 05:00 PM Central Time
Q&A Cutoff Date: 02/09/2024 10:01 AM Central Time
Invitation Type: Invitation Only
Assigned Commodities: 952-74 Referral Services; 948-07 Administration Services, Health
Allow Supplier Terms and Conditions: No
Public Responses: No
Display Awardee: Display
Posting Board Status: Published
Event Status: Event Under Review

Section #: Name:

1 Section 1 - 24RFP24-0904006-017

"Response to Offeror Questions" document attached.

Do not submit responses through ESM Sourcing; please submit your response as specified in the RFP document.

The Invitation Type for this RFP, designated as "Invitation Only," indicates that vendors who have chosen the applicable NIGP codes for the requested services will receive an autogenerated system email notification. The Invitation Only designation does not impose exclusivity or restrictions on access; it does not limit who can respond. Also, the RFP document is accessible to all interested parties for download via the Central Bid Exchange on OPM's website: <https://sourcing.esmsolutions.com/postingboard/entities/3444a404-3818-494f-84c5-2a850acd7779>.

All vendors are encouraged to download the RFP and submit their proposals following the instructions outlined in the RFP document.

1.0 GENERAL INFORMATION

1.1 PURPOSE OF REQUEST FOR PROPOSAL (RFP)

Nexus SD is a statewide collaboration of health care, human and social service providers sharing information using an integrated technology platform and referral system to coordinate whole-person care. The vision of Nexus SD is to streamline connection between multi-sector providers to address social needs and drive positive outcomes among populations at higher risk and that are underserved. More information on Nexus SD may be found at nexus.sd.gov.

The South Dakota Department of Health (SD DOH) is seeking a qualified team of individuals with subject matter expertise related to social determinates of health information sharing and referral platforms to support implementation of Nexus SD, particularly around partner engagement and recruitment and non-technology related customer service.

1.2 ISSUING OFFICE AND RFP REFERENCE NUMBER

The Office of Disease Prevention and Health Promotion within the Division of Family and Community Health is the issuing office for this document and all subsequent addenda relating to it, on behalf of the State of South Dakota, Department of Health. The reference number for the transaction is RFP #24-0904006-017. This number must be referred to on all proposals, correspondence, and documentation relating to the RFP.

1.3 LETTER OF INTENT

All interested offerors must submit a Letter of Intent to respond to this RFP.

The letter of intent should be received via email no later than February 16, 2024 at 5:00 pm CT.

Be sure to reference the RFP number in your letter.

The Letter of Intent may be submitted to Rachel Sehr via email at Rachel.Sehr@state.sd.us. Please place the following in the subject line of your email: "Letter of Intent for RFP #24-0904006-017".

1.4 SCHEDULE OF ACTIVITIES (SUBJECT TO CHANGE)

RFP Publication February 9, 2024

Letter of Intent to Respond Due February 16, 2024 @ 5:00 pm CT

Offeror Questions Due February 23, 2024 @ 5:00 pm CT

Responses to Offeror Questions March 1, 2024 @ 5:00 pm CT

Proposal Submission March 13, 2024 @ 5:00 pm CT

Anticipated Award Decision/Contract Negotiation April 30, 2024

1.5 SUBMITTING YOUR PROPOSAL

All proposals must be completed and received via email at Rachel.Sehr@state.sd.us by the date and time indicated in the Schedule of Activities.

Proposals received after the deadline will be late and ineligible for consideration.

All proposals must be signed by an officer of the responder legally authorized to bind the responder to the proposal on the form intended by the respondent. Since bidders will submit an electronic copy, an electronic signature may be provided. Proposals that are not properly signed may be rejected. Emailed proposals should be addressed and labeled as follows:

REQUEST FOR PROPOSAL #24-0904006-017

PROPOSAL DUE: March 13, 2024 @ 5:00 pm CT

STATE POC: Rachel Sehr via Rachel.Sehr@state.sd.us

No proposal shall be accepted from, or no contract or purchase order shall be awarded to any person, firm or corporation that is in arrears upon any obligations to the State of South Dakota, or that otherwise may be deemed irresponsible or unreliable by the State of South Dakota.

Terms and Conditions

ESM Sourcing Terms

None

General Terms and Conditions

None

Event Specific Terms and Conditions

See attached RFP Document.