

STATE OF SOUTH DAKOTA

Bureau of Information and Telecommunications – Data Center
700 Governors Drive
Pierre, SD, 57501

REQUEST FOR INFORMATION

RFI Number: 23RFI8641

Buyer: Bureau of Information and Telecommunications – Data Center

Email: BIT.DCResponse@state.sd.us

Responses to Offeror Inquiries For: Statewide Door Security Management System

Question 1:

How should responses that include multiple vendors be submitted?

(This question was asked in similar ways by multiple offerors).

Response 1:

Since the State is seeking a provider to manage a full solution (including the manufacturing, installation, and maintenance of the SMS), the State is open to reviewing proposals that include information for multiple vendors that would work together to provide an end-to-end SMS solution to the State.

Ideally, multiple vendors should work together to submit proposals as one single response by one point of contact to provide a full solution. The State understands the responses to **Section A** through **Section D** may need to be completed separately by each of the proposed vendors working together for this project. If possible, vendors should provide responses that can be answered collectively (such as **Section E** responses) for the total, full-service solution.

Question 2:

Could you please provide editable versions of the documents?

Response 2:

Yes, the State will provide editable versions to vendors who send an email requesting them to BIT.DCResponse@state.sd.us.

Question 3:

Will past performances of similar scope increase consideration/credit for the award?

Response 3:

The State will consider various factors when choosing vendor(s) for this project. For more detail, please refer to the consideration criteria in Section 2 of the RFI document.

Question 4:

Are Intelligent Controllers that utilize a “bus” architecture for connecting devices, such as card readers, preferred to those that do not?

Response 4:

For this project, the State will consider various factors when choosing the architecture for connecting devices, such as card readers. Vendors can identify these solutions’ advantages and/or disadvantages in their responses.

Question 5:

Will integration capabilities of the selected security management system & current State-Operated video surveillance systems increase consideration/credit for the award?

Response 5:

The State will consider various factors when choosing vendor(s) for this project. For more detail, please refer to the consideration criteria in Section 2 of the RFI document.

Question 6:

What features are the most important of the selected security management system?

Response 6:

The State will consider various factors when choosing a security management system. Vendors can identify which factors they believe will be necessary for this project. For more detail, please refer to the consideration criteria in Section 2 of the RFI document.

Question 7:

What is the existing access control platform? What software is the State currently using today for its door security management system?

Response 7:

AMAG Technology / Symmetry Software and General Security Services Corporation (GSSC) provide the State’s existing access control platform.

Question 8:

Is the State looking for a cloud-hosted software solution, or would the State prefer to host the software on its servers / VMs?

Response 8:

The State will consider both cloud-hosted software and non-cloud-hosted software solutions. Vendors can identify these solutions’ advantages and/or disadvantages in their responses.

Question 9:

Does the existing door security management system use proprietary controllers? Or does the State currently have controllers capable of being connected to open software applications?

Response 9:

Yes, the existing SMS uses proprietary controllers. Once the shortlist of potential vendors is determined and these vendors sign a non-disclosure agreement (NDA), the State will provide the shortlisted vendors with details regarding controllers and software.

Question 10:

In Appendix C – Section 1.09 Physical Access Control Features, Intrusion systems with alarms = 6. Does this imply there are (6) different intrusion systems with alarms? Or that there are (6) locations with an intrusion system with alarms?

Response 10:

The “six systems with alarms” reference is to denote that there are six locations within the State that have intrusion alarms.

Question 11:

In Appendix C – Section 1.09 Physical Access Control Features, who manufactures the intrusion system?

Response 11:

DMP and Bosch are the current manufacturers of the State’s existing intrusion systems.

Question 12:

In Appendix C – Section 1.09 Physical Access Control Features, are these intrusion systems and alarms intended to be connected to the new SMS?

Response 12:

Yes. If possible, the State desires that these intrusion systems and alarms for these systems will be connected to the new SMS.

Question 13:

Reader technology – Are you currently utilizing high-frequency (13.56 MHz) readers and cards with encryption, or are you using older prox / low-frequency (125 KHz) readers and cards?

Response 13:

Some low-frequency (125KHz) readers are currently in use, but the State is in the process of replacing those with high-frequency readers.

Question 14:

Can you provide hardware details related to the (62) existing digital keypads that must be compatible with the new system?

Response 14:

The existing keypad readers are HUD multiclass SE RPK40 and HID ProxPro with a keypad 125KHz. The HID ProxPro readers will be replaced with HID Signo 40k readers.

Question 15:

Is the State currently using a proprietary card format?

Response 15:

Yes. The State will share details of this format with the shortlisted vendors.

Question 16:

Do all printed cards get performed at a central location? Or do you require multiple locations with the ability to print access cards?

Response 16:

The State will require that cards can be printed at multiple locations.

Question 17:

Do you have any wireless locking hardware in place today?

Response 17:

No. The State does not have any wireless locking hardware in place today.

Question 18:

Do you have a Security Operations Center where all door activity events and alarms are monitored? Or is this more regionalized?

Response 18:

Door activity events and alarms are currently monitored on a regionalized basis.

Question 19:

How are you currently bringing new cardholders into the SMS? Is there an integration with Active Directory or an HR database of some type?

Response 19:

Yes. The State will share details of how new cardholders are brought into the SMS with shortlisted vendors.

Question 20:

How are you currently adjusting access rules/cardholder access when they change departments or are terminated? Is this a manual process today?

Response 20:

The process is manual today. The State will share details of cardholder access rules with shortlisted vendors.

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This concludes the State's responses to offeror inquiries. Thank you to all the vendors currently working on completing the **Statewide Door Security Management System** RFI#23RFI8641 for the State of South Dakota.