

**Entity Name:** South Dakota State Government

**Event Number:** 8812

**Event ID:** SDSU05172023

**Event Name:** SDSU Admissions & Enrollment CRM Implementation & Support

**Requested By:** Heather King

**Created By:** Heather King

**Due By Date:** 06/01/2023 02:00 PM Central Time

**Q&A Cutoff Date:** 05/17/2023 8:30 AM Central Time

**Invitation Type:** Invitation Only

**Assigned Commodities:** 208-32 Customer Relationship Management Software (CRM)

**Allow Supplier Terms and Conditions:** No

**Public Responses:** No

**Display Awardee:** Display

**Posting Board Status:** Published

**Event Status:** Event Under Review

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**Section #: Name:**

**1 Section 1 - SDSU05172023**

Do not submit response through ESM Sourcing as this is for informational purposes only. Please download attached RFP document and follow submittal instructions.

**PURPOSE OF REQUEST FOR PROPOSAL (RFP)**

To secure an implementation and support partner for the effective onboarding of the Technolutions Slate Customer Relationship Management (CRM) system.

**SCHEDULE OF ACTIVITIES (SUBJECT TO CHANGE)**

RFP Publication- May 17, 2023

Offeror Questions Due- May 24, 2023 by 10:00AM CT

Responses to Offeror Questions- May 26, 2023 by 5:00PM CT

Proposal Submission- June 1, 2023 by 2:00PM CT

Anticipated Award Decision/Contract Negotiation- June 9, 2023

**SUBMITTING YOUR PROPOSAL**

All proposals must be completed and received in the SDSU Purchasing Office (via email) by the date and time indicated in the Schedule of Activities.

Proposals received after the deadline will be late and ineligible for consideration. All proposals must be signed, by an officer of the responder, legally authorized to bind the responder to the proposal, and emailed to South Dakota State University. Proposals that are not properly signed may be rejected.

All required files must be emailed to Karen Bravek, SDSU Purchasing Manager, at [Karen.Bravek@sdstate.edu](mailto:Karen.Bravek@sdstate.edu). The email must have a subject line which **MUST** include the appropriate RFP Number and Open Date.

Example:

REQUEST FOR PROPOSAL #SDSU05172023 Opening 06-01-2023

This information is the **ONLY** information that should appear in the Subject Line of your email. Any other information could cause your bid to be rejected.

No proposal shall be accepted from, or no contract or purchase order shall be awarded to any person, firm or corporation that is in arrears upon any obligations to SDSU/State of South Dakota, or that otherwise may be deemed irresponsible or unreliable by SDSU or the State of South Dakota.

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**Terms and Conditions**

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**ESM Sourcing Terms**

None

**General Terms and Conditions**

None

**Event Specific Terms and Conditions**

See attached RFP Document.