

Entity Name: South Dakota State Government

Event Number: 9125

Event ID: 23RFP9125

Event Name: Administration-Mobile Communication Access (MCA) Program

Requested By: Missy Schuetzle
Created By: Missy Schuetzle

Due By Date: 10/18/2023 05:00 PM Central Time **Q&A Cutoff Date:** 09/07/2023 11:05 AM Central Time

Invitation Type: Invitation Only

Assigned Commodities: 948-07 Administration Services, Health

Allow Supplier Terms and Conditions: No Public Responses: No

Display Awardee: Display **Posting Board Status:** Published

Event Status: Event Under Review

Section #: Name:

1 Section 1 - 23RFP9125

"Response to Offeror Questions" Document attached.

Do not submit responses through ESM Sourcing as this is for informational purposes only. Please download the attached RFP Document and follow submittal instructions.

1.0 GENERAL INFORMATION

1.1 PURPOSE OF REQUEST FOR PROPOSAL (RFP)

The Department of Human Services (DHS), Division of Rehabilitation Services (DRS) is publishing a Request for Proposals (RFP) to contract for service delivery of the statewide program, Mobile Communication Access (MCA), that provides communication solutions for individuals with hearing loss. The program is designed to help reduce barriers in the community when interpreters are not available on demand. The objective with this program is to create streamlined communication for same-room services through MCA where this is currently a gap in access.

1.2 ISSUING OFFICE AND RFP REFERENCE NUMBER

The Department of Human Services/Division of Rehabilitation Services is the issuing office for this document and all subsequent addenda relating to it, on behalf of the State of South Dakota, Department of Human Services/Division of Rehabilitation Services. The reference number for the transaction is RFP #23RFP9125 This number must be referred to on all proposals, correspondence, and documentation relating to the RFP.

1.3 SCHEDULE OF ACTIVITIES (SUBJECT TO CHANGE)

Items due by 5p CST of the Dates Listed RFP Publication: September 7, 2023

Deadline for Submission of Written Inquiries: September 20, 2023

Responses to Offeror Questions: October 4, 2023 Proposal Submission: October 18, 2023 Oral Presentations/discussions (if required)

Anticipated Award Decision/Contract Negotiation: November 8, 2023

Contract Budget Cycle Start Date: January 1, 2024

1.4 SUBMITTING YOUR PROPOSAL

All proposals must be completed and received by the South Dakota Department of Human Services/Division of Rehabilitation Services by the date and time indicated in the Schedule of Activities.

Proposals received after the deadline will be late and ineligible for consideration.

An original and 2 identical copies of the proposal shall be submitted, also include an electronic version with the submission. The cost proposal must be in a separate sealed envelope and labeled "Cost Proposal".

All proposals must be signed, in ink, by an officer of the responder, legally authorized to bind the responder to the proposal, and sealed in the form intended by the respondent. Proposals that are not properly signed may be rejected. The sealed envelope must be marked with the appropriate RFP Number and Title. The words "Sealed Proposal Enclosed" must be prominently denoted on the outside of the shipping container. Proposals must be addressed and labeled as follows:



PROPOSAL DUE October 18, 2023 BUYER Hailey Bowers DEPARTMENT OF HUMAN SERVICES 811 E 10th Street Dept. 21 Sioux Falls, South Dakota 57103

All capital letters and no punctuation are used in the address. The Department of Human Services/Division of Rehabilitation Services address as displayed should be the only information in the address field.

No proposal shall be accepted from, or no contract or purchase order shall be awarded to any person, firm or corporation that is in arrears upon any obligations to the State of South Dakota, or that otherwise may be deemed irresponsible or unreliable by the State of South Dakota.

Terms and Conditions

ESM Sourcing Terms

None

General Terms and Conditions

None

Event Specific Terms and Conditions

See attached RFP Document.