

Entity Name: South Dakota State Government

Event Number: 9740

Event ID: 24RFP9740

Event Name: Admin of the Telecommunication Relay Services in South Dakota

Requested By: Missy Schuetzle

Created By: Missy Schuetzle

Due By Date: 02/23/2024 05:00 PM Central Time

Q&A Cutoff Date: 01/11/2024 3:00 PM Central Time

Invitation Type: Invitation Only

Assigned Commodities: 838-86 Telecommunicators for the Hearing and Speech Impaired; 839-80 Telecommunicators and/or Display Terminals for the Hearing and Handicapped

Allow Supplier Terms and Conditions: No

Public Responses: No

Display Awardee: Display

Posting Board Status: Published

Event Status: Event Under Review

Section #: Name:

1 Section 1 - 24RFP9740

"Response to Offeror Questions" document attached.

Do not submit responses through ESM Sourcing as this is for informational purposes only. Please download the attached RFP document and follow submittal instructions.

1.0 GENERAL INFORMATION

1.1 PURPOSE OF REQUEST FOR PROPOSAL (RFP)

The Department of Human Services (DHS), Division of Rehabilitation Services (DRS) is publishing a Request for Proposals (RFP) to contract for full-service, confidential, statewide, 24-hours-per-day, 7-days-per-week, functionally-equivalent Telecommunications Relay Services (TRS) to meet the Department of Human Services (DHS) needs and expectations as described within this RFP, as well as any current or future standards established by the Americans with Disabilities Act (ADA) and the Federal Communications Commission (FCC).

1.2 ISSUING OFFICE AND RFP REFERENCE NUMBER

The Department of Human Services/Division of Rehabilitation Services is the issuing office for this document and all subsequent addenda relating to it, on behalf of the State of South Dakota, Department of Human Services/Division of Rehabilitation Services. The reference number for the transaction is 24RFP9740. This number must be referred to on all proposals, correspondence, and documentation relating to the RFP.

1.3 SCHEDULE OF ACTIVITIES (SUBJECT TO CHANGE) Items due by 5p CST of the Dates Listed

RFP Publication: January 5, 2024

Offeror Questions Due: January 19, 2024

Responses to Offeror Questions: February 2, 2024

Proposal Submission: February 23, 2024

Anticipated Award Decision/Contract Negotiation: March 12, 2024

Contract Budget Cycle Start Date: June 1, 2024

1.4 SUBMITTING YOUR PROPOSAL

All proposals must be completed and received by the South Dakota Department of Human Services/Division of Rehabilitation Services by the date and time indicated in the Schedule of Activities.

Proposals received after the deadline will be late and ineligible for consideration.

An original and 2 identical copies of the proposal shall be submitted, also include an electronic version with the submission. The cost proposal must be in a separate sealed envelope and labeled "Cost Proposal".

All proposals must be signed, in ink, by an officer of the responder, legally authorized to bind the responder to the proposal, and sealed in the form intended by the respondent. Proposals that are not properly signed may be rejected. The sealed envelope should be marked with the appropriate RFP Number and Title. Proposals should be addressed and labeled as follows:

REQUEST FOR PROPOSAL #24RFP9740

PROPOSAL DUE February 23, 2024

STATE POC Hailey Bowers

DEPARTMENT OF HUMAN SERVICES

811 E 10th Street
Dept. 21
Sioux Falls, South Dakota 57103

No proposal shall be accepted from, or no contract or purchase order shall be awarded to any person, firm or corporation that is in arrears upon any obligations to the State of South Dakota, or that otherwise may be deemed irresponsible or unreliable by the State of South Dakota.

Terms and Conditions

ESM Sourcing Terms

None

General Terms and Conditions

None

Event Specific Terms and Conditions

See attached RFP document